



SUNRISE

All Suites

Summer 2020 restart – 20.06.2020

Measures under COVID-19:

STAFF:

Daily health screening of staff before entering the workplace;

Personal protective equipment for all employees in the different hotel departments;

Training of staff in the special code of practice and behavior at work and after;

RECEPTION:

PVC protectors at the reception desk;

Self check-in to ensure safe distance;

GUEST ROOMS and COMMON AREAS:

Regular disinfection and cleaning of critical points in hotel rooms - door handles, remote control, telephone, fridge, switches, wardrobe and drawer handles, bathroom;

Frequent disinfection and cleaning of common areas critical points: lift buttons, handrails, corridors, WC, luggage room, door handles etc.

Disinfection stations in place in common areas (lobby, restaurant and bar entrance, swimming pools and beach, fitness, outdoor kids' playground etc.).

FOOD and BEVERAGE:

Meals and drinks served by our staff;

Special arrangement of tables on a safe distance;

Take away box

Sunrise All Suites Resort 4*

8250 Obzor, Bulgaria [+359 556 35600](tel:+35955635600) (reception) ; [+359 52 986 047](tel:+35952986047) (reservations)

Email sales@wtc.bg



SUNRISE

All Suites

Table disinfection after every guest

MINI CLUB and SPORT:

Keeping social distance during organized activities with adults and children.

POOL and BEACH:

Special arrangement of sunbeds and umbrellas on a safe distance;

Disinfection stations for guests disposal;

Regular disinfection and cleaning of sun chairs and mattresses;

Booking modifications:

All affected reservations can be re-booked for the next months until the end of the 2020 season, depending on hotel occupancy and subject to the following conditions:

- Early bird discounts, special offers etc. will be kept as originally booked;
- The price will remain the same if only the reservation is moved into the same price period as the original;
- If the new period is different from the original price period, we will apply a 5% discount on the recalculated price

All affected reservations can be transferred in the same period for season 2021 with the originally booked conditions

Cancelations:

All reservations for summer season 2020 can be modified and canceled without penalty up to 24 hours before the date of arrival.

Sunrise All Suites Resort 4*

8250 Obzor, Bulgaria [+359 556 35600](tel:+35955635600) (reception) ; [+359 52 986 047](tel:+35952986047) (reservations)

Email sales@wtc.bg



SUNRISE

All Suites

All inclusive:

From 10.06. till 30.06.2020 our All Inclusive concept will be concentrated in the a la carte restaurant and lobby bar of the complex, and we will do everything possible to keep the whole range of our services. After this period, all other restaurants and bars in our complex will be opened.

Sunrise All Suites Resort 4*

8250 Obzor, Bulgaria [+359 556 35600](tel:+35955635600) (reception) ; [+359 52 986 047](tel:+35952986047) (reservations)

Email sales@wtc.bg