

Measures under COVID-19:
hotel Kotva - Sunny beach
hotel Paradise beach Residence - St. Vlas
hotel Marieta palace - Nessebar

STAFF:

- Daily measuring the temperature of staff before entering the workplace;
- Health screening of the staff three times a month;
- Personal protective equipment for all employees in the different hotel departments;
- Training of staff in the special code of practice and behavior at work and after.

RECEPTION:

- PVC protectors at the reception desk;
- Ensuring a safe distance during registration of the guests - not more than one or two families at the two opposite parts of the reception desk.

GUEST ROOMS and COMMON AREAS:

- Regular disinfection and cleaning of critical points in hotel rooms - door handles, remote control, telephone, mini fridge, switches, wardrobe and drawer handles, bathroom;
- Frequent disinfection and cleaning of common areas critical points: lift buttons, handrails, tables and reception desk;
- Frequent airing of the common areas; airing of the hotel rooms during the daily room cleaning;
- The elevators are equipped with UV-lamps, which are antibacterial;
- Frequent disinfection of the corridors, WC in common areas, luggage rooms, door handles, etc;
- Disinfection stations in place in common areas (lobby, restaurant and bar entrance, swimming pools, outdoor kids' playground etc.).

FOOD and BEVERAGE:

- PVC protectors on the buffet in front of the food, which is being served by our staff, there is no self service;
- Special arrangement of tables on a safe distance according to the requirements of the Ministry of Health;
- Table disinfection after every guest.

MINI CLUB and SPORT:

- Keeping social distance during organized activities with adults and children.

POOLS AND SUN TERRACE:

- The pools are maintained by an automatic system for control and dosing of preparations;
- Special arrangement of sunbeds and umbrellas on a safe distance;
- Regular disinfection and cleaning of sunbeds.

*** Each of the measures, which are written above, can be amended accordingly the instructions of the Ministry of Health and Ministry of Tourism.