

CASABLANCA BEACH HOTEL COVID-19 PRECAUTIONS

Below you will find our precautions following the announcements made by the Republic of Turkey Ministry of Health and other authorities due to the COVID-19 outbreak.

OUR GENERAL CLEANING RULES

COVID-19 PRECAUTIONS IN ROOMS

- 1- Within the scope of these precautions, the records (name-surname, address, contact, passport information) of the clients staying at the hotel are kept orderly and shared with official authorities online.
- 2- In the rooms, except for standard cleaning, products with disinfection feature are used and periodically disinfected with the ozone generator.
- 3- The windows in the rooms and other closed areas are kept open during daily cleaning routine and are aired out for at least 2 hours after cleaning.
- 4- While the housekeeper is cleaning the room she wears gloves after she has washed her hands and does the cleaning with gloved hands. Gloves are removed after each room cleaning, hands are properly washed, and then new gloves are worn before room cleaning.
- 5- General cleaning is done with water and detergent containing ammonia and alcohol.
- 6-. Especially frequently touched surfaces with hands; (door handles, faucets, handrails, frequently touched buttons, television and air conditioner controller, shower in common areas, etc.) are taken care of. After cleaning of those areas with water and detergent same areas are wiped with a solution containing 1:100 diluted bleach (Sodium hypochlorite Cas No: 7681).
- 7- The textile products (duvet cover, bed sheet, towel, etc.) that are used by the client are collected by folding them to prevent dust and particle distribution.
- 8-. Textile products such as sheets and towels are washed in the washing machine with detergent at 60-90°C.

9- Attention is paid to ensure that the chlorine levels of the pools are at the level determined in the legislation, and more than one pool hygiene measurement is made during the day.

10- Regular maintenance and repairs are provided in accordance with the manufacturer's instructions of the air conditioners in the rooms, legionella spraying and filter cleaning is performed at every clients exit.

○ COVID-19 PRECAUTIONS IN GENERAL AREAS OF USE

1-We apply disinfection to our open areas at regular intervals.

2-Our closed general areas are sterilized with ultraviolet devices.

3-All of our areas are arranged in a way to protect the social distance of 1.5 m.

4-Our colleagueuse protective equipment within the facility.

5-There are hand disinfectant points in our hotel.

IF THERE ARE PEOPLE WHO SHOW THE COVID-19 DISEASE SYMPTOMS (cough or respiratory distress accompanying the fever) IN THE HOTEL

1-It is ensured that that client is separated from other clients immediately and provide a mask while he is applying to the nearest healthcare unit.

2- The health unit that the person applies to, immediately informs the Provincial / District Health Directorate Communicable Diseases Unit.

3- Those who share the same room with the person are provided with a surgical (medical) mask. If they do not accompany the possible case, they are insulated in their rooms.

4- Infectious Diseases Unit manages the case by following the possible case management scheme. The unit initiates the necessary follow-up procedures by detecting the people according to the contact relations (close contact, contact).

5-A the room of the possible patient with a definite diagnosis of COVID-19 is ventilated for 24 hours and kept empty. Then it is thoroughly cleaned with water and detergent, and it is wiped with a solution containing 1: 100 diluted bleach (Sodium hypochlorite Cas No: 7681-52-9). After these procedures, a new person can be taken to the room.

ALL THE HOTEL STAFF IS TRAINED AND THE FOLLOWING ISSUES ARE HIGHLIGHTED

1- Hands are washed with soap and water for at least 20 seconds when visibly soiled, before eating, and after using the restroom. All client units are left with soap and hand disinfection liquid or gel for their own use.

2- Health status of our teammate who is having any viral respiratory infection is checked immediately.

3- People who touch the personal belongings of the clients, are provided to wash their hands immediately after such procedures and to perform hand cleaning with an alcohol-based hand antiseptic