

5 October 2020

Dear General Managers,

I do hope you are all well and everything is gearing up for a great upcoming winter season. Thank you again for the incredible job welcoming our domestic tourists, but now it is time to get our international travelers back.

It gives me great pleasure to inform you, that RAK TDA has found a solution in partnership with RAK Hospital to provide our international tourists with one FREE Covid-19 test during their stay in Ras Al Khaimah. To be able to do so, RAK TDA will be fully subsidizing the costs which will make
Ras Al Khaimah the first and so far only destination offering free Covid-19 tests thought 31 December 2020.

Every international tourist is entitled to use this free offering by providing a passport with a valid tourist visa and hotel booking confirmation at the following COVID testing facilities

RAK Medical Center - Al Hamra Mall (10:00am to 2:00pm)

RAK Hospital (9:00am to 2:00pm)

Reports (test results) will be made available within 12-24 hours allowing ample time prior to the guests departure flight.

In case of a positive COVID 19 test results, RAK Hospital will immediately inform the hotel and it will be handled as per the new detailed guidelines which will be issued later this week. It is highly recommended that all international tourists have a valid insurance travel policy in order to cover the ongoing costs. This should be provided by the tour operators and will be checked before boarding any airline.

This week we will send out a press release to the media as well as detailed information to all our DMC partners. Please feel free to share this good news to attract more tourists and ensure that Ras Al Khaimah is always front of mind for their travel plans.

Please feel free to contact Iyad or Mohamed from my team if you have any additional queries. We will also shortly send out new official detailed guidelines to help you in navigating through this process.

Thank you and stay safe,



Raki Phillips
Chief Executive Officer



Ras Al Khaimah Tourism Development Authority
Government of Ras Al Khaimah

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