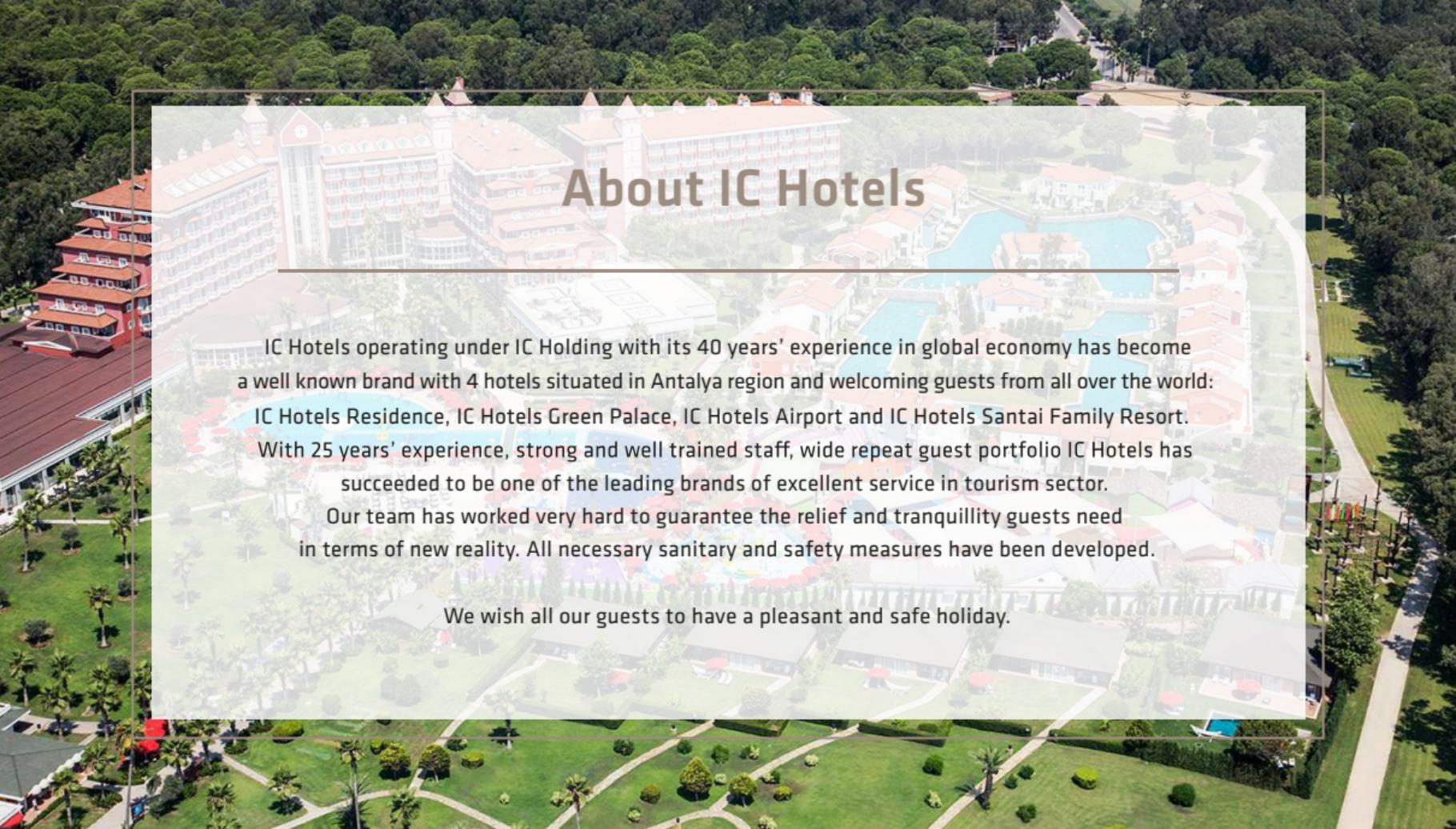




**Preventive Measures for
the Reduction of
Hygienic-Sanitary Risks
in New Reality**

06.2020



About IC Hotels

IC Hotels operating under IC Holding with its 40 years' experience in global economy has become a well known brand with 4 hotels situated in Antalya region and welcoming guests from all over the world: IC Hotels Residence, IC Hotels Green Palace, IC Hotels Airport and IC Hotels Santai Family Resort. With 25 years' experience, strong and well trained staff, wide repeat guest portfolio IC Hotels has succeeded to be one of the leading brands of excellent service in tourism sector. Our team has worked very hard to guarantee the relief and tranquillity guests need in terms of new reality. All necessary sanitary and safety measures have been developed.

We wish all our guests to have a pleasant and safe holiday.

Hotels



Residence | Green Palace | Santai Family Resort | Airport



Hotels



You think, you dream whole year about it, and you start preparations when the time comes. After a long hard year of work, if you are searching for a place to relax and get away from the busy city life and spend some peaceful time in a nice place, IC Hotels is the right destination for you.

Surely you deserve a marvellous holiday... We, as IC Hotels, see offering you an excellent holiday experience in all our facilities our most important duty.

And in 2015, with our totally renewed rooms, our quality approach of years, and a unique food and drink experience, we redefine the 'all inclusive' concept.

In IC Hotels Green Palace situated in the Kundu district, the greenest part of Antalya, famous for the blueness of the Mediterranean and the oxygen deposits of the pine forests at the point where green and blue meet, it is possible to spend an amazing holiday.

With 429 rooms in different alternatives, IC Hotels Green Palace attracts attention with its sandy beach as well as different concept pools spanning an area of 4 thousand square meters. We are proud to present a different kind of holiday service in our NICO kid's club divided into 3 age groups such as Baby Club, Mini Club and Teenage Club, totally renovated in the summer season of 2018 and suitable for 0 to 16 year olds.

Our new Aquapark concept gives a possibility to join the never ending fun while you collect some memories for you and your family. IC Hotels Green Palace, surrounded with rich gardens with more than 300 kinds of trees, bushes, flowers, palms and lakes with fish and swans, is located 25 km from Antalya city center and 15 km from Antalya Airport, serving with 'All Inclusive' during winter season and 'High End All Inclusive' concept during summer season.

Hotels



IC Hotels Santai Family Resort, located in Antalya, Belek, spread on a 94.240 m² area, by one of the most beautiful beaches of the Mediterranean, hosts a big variety of plants and trees. As the name might suggest IC Hotels Santai Family Resort is the destination for a fun-filled holiday with all the family. Its NICO Kids Paradise is the most modern mini club in the area, Swim Up Villas are constructed in 2015, and its rooms are entirely renovated in 2012. It offers all family members a fantastic holiday experience with a splashtastic aquapark opened in 2016, a choice of pools and a whole host of activities and games.

IC Hotels Santai Family Resort serves its visitors 12 months based on the concept of 'Ultra All Inclusive' with fantastic food options available everywhere from a la carte restaurants to snack bars, there is a variety of tasty dishes on offer that'll tempt even the fussiest of eaters. The hotel has 508 rooms and is 30 km to the Antalya city center, and 25 km to the Antalya Airport.

OUR ALL INCLUSIVE CONCEPT You think, you dream whole year about it, and you start preparations when the time comes.

Finally you deserve a marvellous holiday...

We, as IC Hotels, see offering you an excellent holiday experience in all our facilities our most important duty.

And we set to our journey in 2012, with our totally renewed rooms, new room types added in 2015, new aquapark and mini club, our quality approach of years, and a unique food and drink experience, we redefine the 'all inclusive' concept.

Hotels



You think, you dream whole year about it, and you start preparations when the time comes. After a long hard year of work, if you are searching for a place to relax and get away from the busy city life and spend some peaceful time in a nice place, IC Hotels is the right destination for you. Surely you deserve a marvellous holiday...

We, as IC Hotels, see offering you an excellent holiday experience in all our facilities our most important duty. And in 2016, with our Lake Villas and Lake Deluxe Villas renovation, our quality approach of years, and a unique food and drink experience, we redefine the 'ultra all inclusive' concept with A La Carte Services. In IC Hotels Residence situated in the Kundu district, the greenest part of Antalya, famous for the blueness of the Mediterranean and the oxygen deposits of the pine forests at the point where green and blue meet, it is possible to spend an amazing holiday. With 43 villas in different alternatives, IC Hotels Residence attracts attention with its sandy beach as well as different concept.

IC Hotels Residence guests can benefit all the facilities of IC Hotels Green Palace which is situated in the same garden. IC Hotels Residence, surrounded with rich gardens with trees, bushes, flowers, palms and, is located 25 km from Antalya city center and 15 km from Antalya Airport, serving with 'Ultra All Inclusive' concept with A La Carte Services.

Hotels



IC Hotels Airport located only 800 meters to the Airport, and 10 minutes to Antalya city center is not simply an airport hotel, but a city hotel hosting weddings and special gatherings. It serves all needs thanks to its great location close to business and shopping centers.

IC Hotels Airport is designed to serve short term travellers, group tour organizations, meeting and seminar organization businesses, and guests who want to spend their weekends and holidays with their families in a decent environment with a variety of activities. It also offers a pleasant facility for Antalya citizens to spend their weekdays or weekends with different activities, in gym and sports club.



Safety Measures in New Reality

*"Good Service,
For Safe and Healthy Days ..."*

**OUR EXPECTATIONS
FROM TOUR OPERATORS AND AGENCIES**

OUR EXPECTATIONS FROM TOUR OPERATORS AND AGENCIES



Tours should be sold only with comprehensive travel insurance. Tourists who have purchased tours without insurance should be strongly recommended to buy the comprehensive one.



All non-hotels activities planned to be held outside the hotel territory should be documented in detail and held only in hygiene safe areas with appropriate hygiene certificates.



All tourists, who have purchased the tour before or are only planning to purchase a tour, should be informed about all changes made in hotel's concept due to the current situation.



All kinds of transfer and guide vehicles should be used with half-seat capacity.



OUR EXPECTATIONS FROM TOUR OPERATORS AND AGENCIES



Transfer vehicles should be regularly disinfected before each transfer, also hand sanitizers and masks are mandatory in all transfer vehicles.



Guides and representatives require appropriate training to understand their role in new reality, wearing mask and if necessary gloves inside the hotel is mandatory.



Brochures should not be distributed within the hotel, info books should be retired.



During info and welcome cocktails guides and representatives should keep social distance.



Health & Safety Check Lists should be completed 10 days before hotel's reopening.



Before arrival and during their stay tourists must be informed about all measures implemented by the hotel in case of disease outbreak. Tourists should accept and approve these measures.