LANDMAR

HOTELS

Passion for Holidays

In collaboration with:

ISO 9001:2015

BUREAU VERITAS

Certification

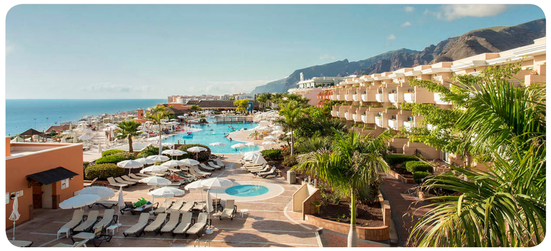
Safe holidays at
LANDMAR
HOTELS

SAFE HOLIDAYS AT LANDMAR HOTELS

Our main goal is to guarantee the well-being and the safety of all our clients after the Covid-19 pandemic.

Through this protocol, new measures and lines of work have been established and implemented following the recommendations issued by national and international government bodies.

We continue to show our commitment to our clients and staff, creating emotions and experiences that will turn your holidays into an unforgettable memory.

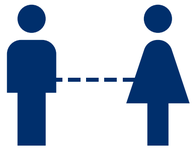


LANDMAR HOTELS
Passion for Holidays

Safe holidays at LANDMAR HOTELS

YOUR STAY AT LANDMAR HOTELS: WELCOME BACK

YOUR STAY AT LANDMAR HOTELS: WELCOME BACK



SAFE DISTANCE

Please keep a 2-metre safe distance as advised by the Ministry of Health and help us follow the guidelines.

HYGIENE

We have installed hand sanitisers dispensers throughout the complex. Please keep your hands clean.

STAFF

Our staff has been properly trained in new practices against the Covid-19. If you need assistance, do not hesitate to contact us.

YOUR ROOM

You room has been disinfected with virucidal products authorised by the Spanish Ministry of Health, following strict cleaning protocols.

RESTAURANTS

Our protocols regarding restaurants and catering have been updated according to the new guidelines so as to guarantee our clients' safety

POOLS

Our pools will be duly chlorinated to guarantee the recommended Ph levels, taking 3 samples daily.
Our sun-loungers will be disinfected and cleaned daily, and will keep the recommended safe distance.

ENTERTAINMENT

We make sure our activities follow the safety and physical distancing protocols.

MASK

The use of the mask will be required when 1,5m distance cannot be respected.

LANDMAR HOTELS
Passion for Holidays

Safe holidays at LANDMAR HOTELS

COMMON AREAS AND ACTIVITIES

COMMON AREAS AND ACTIVITIES

Our furniture will be arranged to ensure the recommended safety distance is kept at all times. Please, help us keep it in place.

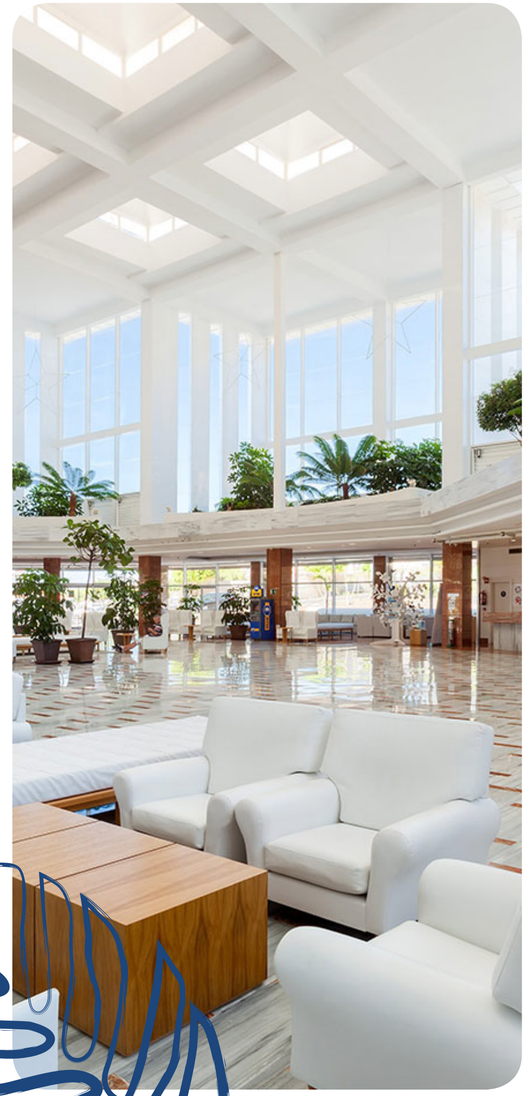
Public toilets will follow a thorough disinfection procedure using authorised products.

All surfaces with higher risk of contagion will be constantly disinfected throughout the day.

Hand sanitisers will be available in all common areas with higher risk of contagion.

We offer more than 100 activities which have been carefully adapted with our entertainment team so you can enjoy your holidays while we make sure you are safe.

Most of our activities will take place outdoors in small groups.



LANDMAR HOTELS
Passion for Holidays

Safe holidays at LANDMAR HOTELS

RESTAURANTS:
FOOD AND BEVERAGES

RESTAURANTS: FOOD AND BEVERAGES

The use of hand sanitiser dispensers placed at the entrance of every restaurant will be mandatory. Washing your hands first with soap and water is recommended.

All our staff at the buffet will be using the required PPE to ensure a safe service.

All furniture will be thoroughly cleaned and disinfected using specific authorised products.

All cutlery available will be packaged and sealed after being washed at a temperature of 80ºC.

Time slots will be assigned and extended to guarantee social distancing.

Our menu will be available digitally. Please take a look at our extensive drinks menu through our WebApp.

Grab&Go: Enjoy our varied cuisine without leaving your room. Contact our staff.

LANDMAR HOTELS
Passion for Holidays

Safe holidays at LANDMAR HOTELS

YOUR ROOM:
WE GUARANTEE YOUR SAFETY

YOUR ROOM: WE GUARANTEE YOUR SAFETY

New cleaning procedures will be implemented and reviewed in accordance with the guidelines issued by the Ministry of Health.

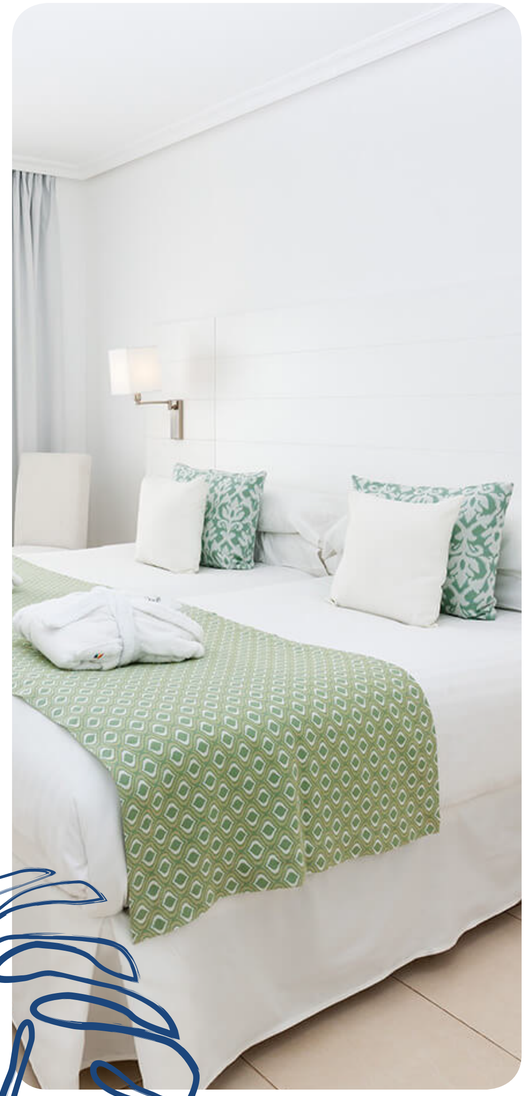
Daily cleaning to ensure your safety.

Our products will be available individually. We will use single-use cardboard cups.

Upon arrival, your room will be sealed, to guarantee it is kept cleaned and disinfected.

Our cleaning staff will be properly equipped by wearing personal protective equipment.

All frequently used items located inside your room will be sealed after cleaning.



LANDMAR HOTELS
Passion for Holidays

Safe holidays at LANDMAR HOTELS

LANDMAR

HOTELS

Passion for Holidays

Safe *holidays* at
LANDMAR
HOTELS

In collaboration with:

ISO 9001:2015
BUREAU VERITAS
Certification

BUREAU VERITAS 1828

LANDMAR HOTELS: Puerto Santiago 38683 Santiago del Teide, Tenerife, España