



MTS GLOBE USA

REOPENING





THE UNITED STATES IS WORKING TO WELCOME BACK TOURISTS

GENERAL INFORMATION

While the Government of the US is working on overall policies concerning travel and trade it is the individual States and municipalities which are tasked with creating procedures on how to reopen/mandate local policies concerning health. However in order to prevent the spread of the virus and its transmission, all services will take hygiene and sanitation measures according to the indications of the General Health Authorities, with specific rules for various sectors of activity which have been opening doors to the public at different times.

The use of face masks and social distancing of 2 meters are now mandatory in public transports, services, shops, supermarkets and restaurants, as well as in all indoor public spaces and outdoor gatherings for following destinations which OTS offers .

- **California (Los Angeles/San Francisco):** As of June 18, California Gov. Gavin Newsom issued a statewide order requiring the use of face coverings in public indoor spaces, including while shopping, riding on public transportation or seeking medical care. Newsom's order also mandated the use of masks or face coverings in public outdoor spaces when social distancing is not an option. There was no guidance on how the order will be enforced or if violators will face any penalties or citations.
- **New York:** As of April 17, New York Gov. Andrew Cuomo's executive order mandated state residents to wear masks in public. All residents over age 2 must wear masks or face coverings when in public and social distancing is impossible.



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- **Florida:** As of June 30, Florida Gov. Ron DeSantis has not yet issued a state mandate requiring masks but have left it up to the individual counties/cities to make the decision to make the mandate. The following destinations have policies in place requiring masks to be worn:
 - Orange County, which includes Orlando and the Universal Studios and Walt Disney Resort Areas
 - Miami /Fort Lauderdale
 - Tampa/St. Petersburg

Regarding travel to the United States there is currently not an official date stated as to when the US will allow travellers from the countries listed below. However, domestic travel is open and hotels are operating.

With specific exceptions, foreign nationals who have been in any of the following countries during the past 14 days may not enter the United States. For a full list of exceptions, please refer to the relevant proclamations in the links below.

- **China**
- **Iran**
- **European Schengen area** (Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, Switzerland, Monaco, San Marino, Vatican City)
- **United Kingdom** (England, Scotland, Wales, Northern Ireland)
- **Republic of Ireland**

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/from-other-countries.html>



GENERAL INFORMATION

LAND BORDER RESTRICTION

Since March 21, tourist circulation and leisure trips between the US to/from Canada and Mexico has been suspended. The movement of goods and merchandise is permitted only by land. On the land border, document control of people was restored. National citizens and holders of residence permits may still enter the country.

The land borders between these countries will **remain closed until July 21, 2020 pre the decision on June 16th.**



GENERAL INFORMATION – AIRPORTS

GENERAL INFORMATION

The airports around the US are committed to the safety and well-being of all travelers and employees while continuing with enhancing cleaning schedules and updating security procedures from the TSA.

Most international flights have been affected by the current federal travel restrictions, travel restrictions imposed by other countries, or the drop in passenger traffic. The airlines are working with travelers who have already booked travel, or are planning travel in the coming weeks, with concerns about COVID-19. This includes waiving fees for changes to bookings, altering flight schedules and working with customers to adjust travel plans. Questions in regards to specific flight procedures should be directed to airline. Below are the various items which have been put in place by the airports around the US as well as a link to the individual airports for the latest information.

- ✓ Protective screens & masks at check-in, security, and restaurants
- ✓ Hand sanitizer stations
- ✓ Enhanced cleaning protocols
- ✓ Healthy travel tip signage as well as social distancing/mask messaging
- ✓ Social distancing markings on the floor in various areas

For additional information per airport, please visit:

[JFK, LaGuardia, and Newark Airports \(NYC\)](#)

[Orlando International Airport \(MCO\)](#)

[Miami International Airport \(MIA\)](#)

[Fort Lauderdale-Hollywood International Airport \(FLL\)](#)

[Los Angeles International Airport \(LAX\)](#)

[San Francisco International Airport \(SFO\)](#)



GENERAL INFORMATION – HOTELS

Hotels are operating in all of the destinations which OTS operates in the US however there are some that have extended their closures until the end of July or August.

All of the hotels currently operating are respecting the new protocols established by the local and state health policies that have been issues regarding to employees personal hygiene as well as to the required social distance between staff and Guests. All the hotels have instituted new cleaning policies to assist in limiting the spread of Covid-19 such as using approved disinfectants, various cleaning schedules, etc. In addition, policies have been updated regarding food handling and in some cases those offering a complementary breakfast now offers a grab and go option rather than having buffets in the morning.

- **Hilton:**
<https://www.hilton.com/en/corporate/coronavirus/>
- **IHG:**
<https://www.ihg.com/content/us/en/customer-care/clean-promise>
- **Marriott:**
<https://marriott-re-2019ncovc.com/>
- **Choice:**
<https://www.choicehotels.com/support/travel-alerts>
- **Hyatt:**
<https://www.hyatt.com/info/global-care-and-cleanliness-commitment>
- **Wyndham:**
<https://www.wyndhamhotels.com/about-us/faq-covid-19>



GENERAL INFORMATION – OTHERS

PUBLIC TRANSPORTATION

Public transportation such as taxis, buses, trains, subways and Uber/Lyft services are still operating but are currently following the local and state guidelines. Many recommend wearing masks while using these services and follow the social distancing of 6 feet guidelines where it can be done.

BEACHES

Beaches are governed by the local counties and cities and the opening and closing of the beaches may change depending on the situation. Some have limited their operating hours or have elected to close for peak use dates such as holidays to keep social distancing guidelines in place. It is recommended to be at least 6 feet from others when using the beach and to use a mask in cases of walking to and from car if there are many people having to pass through an entrance to get to the beach.

ACCESS TO COMMERCIAL PREMISES AND CATERING & BEVERAGE ESTABLISHMENTS

Restaurants are currently open and are operating within the guidelines established by the state and local health directives. Servers will wear masks and guests will be seated based on social distancing guidelines. Some restaurants have gone to offering contactless menus available via QR codes on phones. In addition, it is the preference of the establishment if they require masks to be worn into the establishment until seated and when visiting the restrooms.

For Bars/Clubs, these may be open depending on their location and follow the local health directives. Guests are encouraged to wear masks and maintain social distancing.

Supermarkets are open and require for masks to be used while shopping. In addition many stores have maid aisles one way to help maintain social distancing.



GENERAL INFORMATION – OTHERS

MUSEUMS, CULTURAL AND LEISURE SPACES

Many of these venues have begun to re-open with limited capacities depending on their local guidelines. Many are requiring guests to wear masks and be aware of social distancing while visiting their establishments.

BROADWAY SHOWS

Broadway has announced that shows will reopen on January 3, 2021 while many shows which were to open in the fall of 2020 have postponed their opening until April 2021. Please check with the individual websites for further information on ticket availability.

RELIGIOUS CEREMONIES

Churches are open and holding services however it is recommended by local health authorities to wear masks and try to sit 6 feet away from others while in the pews.

SPORTS

Individual outdoor exercise is permitted. In regards to professional games, these are not yet open to the public watch in person.

GOLF

The golf courses are already in operation and are following recommended health guidelines.



GENERAL INFORMATION – THEME PARKS (FLORIDA)

Theme Parks in Orlando are reopening with the following shared guidelines in place.

- Guests and team members are required to wear face coverings
- Guests and team members are required to undergo temperature checks. Anyone with a temperature of 100.4 degrees or greater will not be able to enter.
- Limiting and reducing daily park attendance and attraction ridership. There may be times when the parks reach capacity and additional guests will not be admitted so it is better to arrive earlier in the day rather than wait until later in the day.
- Increasing cleaning and disinfection of food locations, ride vehicles and other frequent “touch points” that go beyond our already-aggressive cleaning procedures
- Social distancing at all locations through the parks, within attractions and queues and at restaurants
- Offering contactless payments and “no touch” policies where possible



GENERAL INFORMATION – THEME PARKS (FLORIDA)

For further information regarding new safety and specific guidelines, please visit the below links:

- **Walt Disney World**

Opening July 11 - Magic Kingdom/Animal Kingdom

Opening July 15 - Hollywood Studios and Epcot

Theme Parks

- <https://disneyworld.disney.go.com/travel-information/>
- <https://disneyworld.disney.go.com/experience-updates/>

- **Universal Studios** - Currently open

Theme Parks

<https://www.universalorlando.com/web/en/us/plan-your-visit/safety-faqs/theme-parks>

CityWalk

<https://www.universalorlando.com/web/en/us/plan-your-visit/safety-faqs/citywalk-parking>

- **SeaWorld** - Currently open

Theme Park

<https://seaworld.com/orlando/park-info/park-safety/faq/>



GENERAL INFORMATION – THEME PARKS (CALIFORNIA)

Theme Parks in California are reopening with the following shared guidelines in place.

- Guests and team members are required to wear face coverings
- Guests and team members are required to undergo temperature checks. Anyone with a temperature of 100.4 degrees or greater will not be able to enter.
- Limiting and reducing daily park attendance and attraction ridership. There may be times when the parks reach capacity and additional guests will not be admitted so it is better to arrive earlier in the day rather than wait until later in the day.
- Increasing cleaning and disinfection of food locations, ride vehicles and other frequent “touch points” that go beyond our already-aggressive cleaning procedures
- Social distancing at all locations through the parks, within attractions and queues and at restaurants

- Offering contactless payments and “no touch” policies where possible

For further information regarding new safety and specific guidelines, please visit the below links:

- **Disneyland** - opening July 17

Theme Parks

<https://disneyland.disney.go.com/faq/parks/coronavirus-response/>

- **Universal Studios** – CityWalk is open with limited hours, date not set for theme park

Theme Parks

<https://www.universalstudioshollywood.com/web/en/us/plan-your-visit/operations-safety-updates>

CityWalk

<https://www.universalstudioshollywood.com/web/en/us/things-to-do/citywalk>



RENT-A-CAR

The association of Rent-a-cars reinforced hygiene conditions of the vehicles and created additional measures to ensure health & safety conditions for both customers and employees. For specific information regarding the procedures, please see the below links.

- Alamo: https://www.alamo.com/en_US/notifications/advisory.html
- Avis: <https://www.avis.com/en/coronavirus>
- Budget: <https://www.budget.com/en/coronavirus>
- Dollar: <https://www.dollar.com/TravelCenter/TravelTools/TravelAdvisories/Coronavirus.aspx>
- Enterprise: <https://www.enterprise.com/en/car-rental/on-call-for-all/covid-19-faqs.html>
- Fox: <https://www.foxrentacar.com/en/covid-19-information.html>
- Hertz: https://www.hertz.com/rentacar/misc/index.jsp?targetPage=travel_advisory.jsp
- National: <https://www.nationalcar.com/en/support/notifications/advisory/covid-19-faqs.html>
- Sixt: <https://www.sixt.com/magazine/news/current-travel-information/>
- Thrifty: <https://www.thrifty.com/TravelCenter/TravelTools/TravelAdvisories/Coronavirus.aspx>



CONCLUSION

IMPORTANT NOTE:

All the above rules may change at any time , should the Health situation with pandemics also change.

The US and the local governments are working to open all destinations safely for their residents and visitors. Below are links to the various local travel websites which will give the most up to date information regarding policies concerning Covid-19.

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

<https://www.nycgo.com/coronavirus-information-and-resources-for-travelers>

<https://www.visitflorida.com/en-us/current-travel-safety-information.html>

<https://www.visitcalifornia.com/latest-covid-19-coronavirus>

<https://www.discoverlosangeles.com/info>

<https://www.sftravel.com/article/san-francisco-covid-19-coronavirus-travel-alerts>

<https://www.visitlasvegas.com/covid-19-updates/> and <https://www.visitlasvegas.com/vegas-smart/>

<https://www.gohawaii.com/special-alerts-information>



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WE ARE LOOKING FORWARD
TO SEEING YOU AGAIN!