

COVID-19 prevented complex



- ✓ Disinfection of vehicles entering the resort
- ✓ Disinfection of common areas
- ✓ 500 m long beach coastline
- ✓ 5 swimming pools
- ✓ Large apartments
- ✓ Large restaurant areas
- ✓ A la carte service and fresco dining
- ✓ Fully equipped and trained personnel



Prevention of Coronavirus in Obzor Beach Resort Summer season 2020

I. Food & Beverage Department

1. Restaurants & Bars

- Hands disinfection installation at the entrance of each restaurant
- Hands disinfection installation in every WC
- Guest flow control Entrance - Exit / one entrance one exit /
- Disinfection of all surfaces / floors, doors, countertops, handles, etc. / every hour
- Disinfection of tables and chairs after each client
- Placing antibacterial soap in WC
- Use of disposable glasses and utensils
- Offering Take away at any of the restaurants situated in the resort/including all-inclusive restaurant/
- Reordering tables for a maximum space between
- Guests with different reservations are accommodated by the host as far away from each other as possible
- Introducing guests to the "Covid-19 protection rules" that must be observed on the premises of the restaurant
- Non-admission to the restaurants of guests with Covid-19 symptoms
- Cleaning and disinfection of air conditioning and ventilation filters
- Cutleries on the table, packed individually
- Wet napkins for hands sanitizing on each table
- Control of the number of the guests gathering around the buffee
- Separation of guests into sitings

2. Kitchen

- Sterilization of dishes and utensils
- Storage of dishes and utensils at 75°
- Protective screens in front of the buffee
- The cook behind each buffet hand out dishes and pour food on request of the guest
- Hand disinfectants at each kitchen station and dishwasher
- Placing antibacterial soap in WC
- Disinfection of all surfaces / floors, doors, countertops, handles, etc. / every hour



II. House Keeping Department

- Placing antibacterial amenities in the apartments /shampoo, shower gel, etc /
- Hands disinfection installation in each entrance
- Disinfection of sunbeds on a daily basis and keeping a distance between them
- Disinfection of all surfaces in common areas / floors, doors, rails, handles, lifts, etc. / every hour
- Apartments cleaning on request by the guests
- Laundry of bed linen and towels with certified oxygen-based detergent at high temperature
- Ironing and sterilizing of linen at 130 C°
- Ventilate corridors on daily basis
- Daily cleaning common areas with a disinfectant
- Cleaning and disinfection of the air conditioner filters in the apartments before accommodation
- Cleaning all apartments areas and full apartments disinfection on check-out
- Blocking the apartments 24 after check-out.

III. Front Office Department

- No accommodation of guests with Covid-19 symptoms
- Introducing the guests to the Covid-19 protection measures on the territory of the resort
- Control of the number of the guests gathering in reception area
- Guest flow control Entrance - Exit / one entrance one exit /
- Two guest allowed during Check-In procedure
- Cleaning and disinfection of air conditioning and ventilation filters
- Hands disinfection installation at the entrance to the reception
- Hands disinfection installation in every WC
- Placing antibacterial soap in WC
- Disinfection of all surfaces / floors, doors, rails, handles, lifts, etc. / multiple times daily
- Information plates with the rules for protection against Covid-19 on the territory of the resort
- Safe distance location marks
- Encourage the guests to use the phones and hotel phone application for communication with reception, house keeping and maintenance departments
- Protective screens at reception desk
- Filling out a declaration upon arrival/departure Accommodated on their own risk/healthy guest
- Encourage the guests to pay with credit cards

IV. Staff

- Upon entering the resort - measuring the temperature with a contactless thermometer
- Upon entering the resort - questionnaire about the health status of their family members and persons with whom they have had direct contact
- Working with gloves
- Washing uniform after every shift
- Sterilization of uniform after washing
- Disinfection of all surfaces in the offices of the staff / floor, doors, countertops, handles, etc. / multiple times daily
- Placing hand disinfection installation at the entrance of each office
- Placing hand disinfection installation in WC
- Placing antibacterial soap in WC
- Training of Covid-19 prevention staff
- Restricting contacts between staff in the resort