

Message from The Management

We hope and pray your family, your friends and you are well and in good health.

At MGM Muthu Hotels & Resorts, we are deeply dedicated to our guest's experience and our priority is, as always, the safety and well-being of our guest and colleagues. Now, more than ever, in light of the COVID-19 situation, we are laser-focused on the health, safety, and comfort of all our guests and staff without compromising the quality or feel of your travel experience.

In response to this new paradigm, we have built upon our existing high standards both in Hospitality and food service by establishing and adhering to enhanced protocols based on the collective guidance of the world's leading health experts including the World Health Organization and the local health authorities.

All our team members have undergone in-depth training of new procedures. MGM Muthu Hotels & Resorts team consisting of in-house and outside experts is redefining our cleaning and safety standards in food, water safety, hygiene and hotel operations. We are actively monitoring, evolving our solutions, taking additional preventive measures to ensure a continued focus on the health and safety of our guests and associates.

As we all find ourselves seeking "normal" again, the anticipation of beautiful scenery and sunshine at the end of this long tunnel may just be the experience some of us need to keep going. As you consider visiting MGM Muthu Hotels & Resorts, be assured that your confidence, safety and comfort is paramount and we all remain diligent in these efforts.

We also understand your need for flexibility when planning future travel and visit, to facilitate that we are committed to providing full flexibility and we encourage you to review our latest Booking and Cancellation Policy or speak to our reservation associates to get a personalized flexible policy to meet your travel plans.

The general details of our COVID Safety & Hygiene are mentioned on our website for your easy reference. We will gladly share further details with you or answer any questions you may have.

We appreciate your continued support to MGM Muthu Hotels & Resorts; stay safe, we look forward to welcoming you again soon.

Thank you

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