



# Swimming Pools

## Activities included in the sector

- Swimming Pools and public aquatic venues (indoor and outdoors)
- Applied to Hotel Establishments, Health Clubs/Gym Facilities, Recreation Clubs, Residential and Commercial Facilities

## Activities excluded in the sector

- Social gatherings, parties, and events
- Slides and rides
- All massage services, spa, sauna, and jacuzzi
- Pool Bar

Operating Hours

N/A

Consumer Visiting Hours

N/A

Capacity Level (Staffing)

N/A

## RESTRICTIONS AND PROTOCOLS

DEFINING ROLES: R-Regulate, CR-Control, CM- Compliance, S-Support

Actions	Short Description	Organization	Employees	Visitors	Gov
1. Hygiene, Cleaning and Sanitization:	<ul style="list-style-type: none"> <li>• Prior to reopening, all swimming pools should go under deep cleaning after a prolonged facility shutdown to minimize the risk of Legionnaires' disease and other diseases associated with water. Water Quality test should be done before reopening (TBC &amp; legionnaires)</li> <li>• Swimming pools to maintain the hygiene and sanitization requirements as per DM guidelines inclusive of maintaining regular cleaning regime, water testing, the chlorine concentration (between 1.0 and 2.0 PPM), suggested list of cleaning and disinfection companies can be found at DM website: <a href="https://www.dm.gov.ae/health-safety-approved-list/">https://www.dm.gov.ae/health-safety-approved-list/</a></li> <li>• Cleaning and disinfecting frequently touched surfaces and common areas at least once every hour and shared objects each time they are used (handrails, lounge chairs, tabletops, pool noodles, kickboards, pool side showers, etc.)</li> <li>• Visitors and pool users should maintain safe and desirable etiquette before and during swimming (i.e. no spitting in the pool, washing their hands more often, cover their sneeze and coughs, and showering (the side pool showers only) before and after using the swimming pool)</li> <li>• Shower facilities, lockers and changing rooms are permitted conditional that cleaning and sanitization is performed after every use, or at a minimum of once every hour, and social distancing must be maintained at all times. If operators unable to maintain the strict cleaning, sanitization regimes, and social distancing rules then these facilities must be closed.</li> <li>• Washrooms/Toilets must be cleaned after every use or at minimum once every hour.</li> <li>• Providing towels not permitted, visitors and guests must bring their own towels.</li> <li>• Sunbeds must be covered an extra layer of linen, which should be removed and replaced by a new linen after every use and to be provided by the operator. [Including full sanitization of sunbeds after every use].</li> <li>• Install touchless hand sanitizers at the common areas.</li> <li>• Ensuring that ventilation/cooling and air conditioning system for indoor spaces operate properly with an adequate intake of fresh air.</li> <li>• Refrain people from sharing items that are difficult to clean, sanitize, or disinfect or that are meant to come in contact with the face (for example, goggles, nose clips, and snorkels).</li> <li>• Discouraging the sharing of items such as food, equipment, toys, and supplies with guests from other households.</li> <li>• Ensuring adequate equipment for patrons and swimmers, such as kick boards and pool noodles, to minimize sharing to the extent possible, or limiting use of equipment by one group of users at a time and cleaning and disinfecting between use. Operators unable to maintain the strict cleaning regimes, must not provide these equipment.</li> <li>• Provide all staff with training on safety, hygiene and social distancing protocols.</li> </ul>	CR	CR	CM	R



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2. Screening and Admission	<ul style="list-style-type: none"> <li>• All staff and guests/visitors/trainers must go through temperature screening before entering the pool and must follow the approved DMHS Guidelines. Anyone with temperature equal or more than 37.5°C won't be allowed to enter the pool.</li> <li>• All Staff Rules for accommodation, transportation etc. should follow previously approved DMHS Guidelines.</li> <li>• Guest/visitors with underlying medical conditions, respiratory illness, or chronic diseases must not enter swimming pool area.</li> <li>• All swimming pools and public aquatic venues administration must dedicate an isolation room, and set procedures to handle COVID-19 suspect/confirmed cases as per DHA guidelines. If the swimming pool is within a facility that has isolation room, then the current isolation room is sufficient.</li> </ul>	CR	CR	CM	R
3. Social Distancing	<ul style="list-style-type: none"> <li>• Visitors and pool users should maintain 2m social distancing at all times inside and outside the pool. Members of a single group (up to 5 members) can be seated together while maintain 4m social distancing between two groups.</li> <li>• Sun-Beds should be placed at a minimum distance of 2m between single people and 4m between groups of people.</li> <li>• Maintain capacity in the pool to 1 person per 4 square meters (density requirement), and the capacity signage should be placed at the entrance. For lane swimming pools used for sports purposes, they must follow Dubai Sports Council Guidelines.</li> <li>• The pool staff to observe at all times the 2m distancing between the pool users/guests/visitors.</li> <li>• Parents/Minders/Carers/Coaches are responsible and accountable for their children behavior in the pool area and children must be supervised by an adult at all times to ensure social distancing in their designated pool.</li> </ul>	CR	CR	CM	R
4. General Rules and Restrictions	<ul style="list-style-type: none"> <li>• Pool visitors/guests are encouraged not to spend more than 2 hours in the pool area.</li> <li>• All sports and aquatic related activities (including coaching and training) taking place in indoor/outdoor pools or at facility must follow the guidelines set by Dubai Sports Council</li> <li>• F&amp;B to follow the DM set guidelines (i.e. 2m distancing between the tables, disposable cutleries, no Buffet allowed, and food can be served in a very specific area and not in any place around the pool)</li> <li>• Pool Bars are not allowed</li> <li>• Pool staff, trainers and visitors must wear face shield or mask at all times, but shall remove it during the activity which require body and face submersion (i.e. during swimming sessions inside the pool, when coach is demonstrating techniques)</li> <li>• All water parks/water theme parks/kids water playgrounds/water slides are not</li> </ul>	CR	CR	CM	R



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4. General Rules and Restrictions	<ul style="list-style-type: none"> <li>• Public announcements and placement of rules in highly visible areas including entrances and other common areas, to promote protective measures.</li> <li>• All massage services, spa, sauna, and jacuzzi are not allowed.</li> <li>• Social gatherings of any sort, group events, and parties are not allowed.</li> <li>• Cashless admission payment is encouraged, cash is still accepted.</li> <li>• Renting items that are difficult to clean, sanitize, or disinfect or that are meant to come in contact with the face (for example, goggles, nose clips, and snorkels) are prohibited.</li> <li>• Parents/Minders/Carers/Coaches must ensure their children are staying within their designated kids pool areas.</li> <li>• Swimming pool management (including lifeguards) should be empowered to enforce the guidelines without fear of abuse or harassment by users who do not want to comply with the guidelines. Users who endanger others' safety and wellbeing by refusing to comply with guidelines should not be allowed in the premises after repeated warning.</li> </ul>	CR	CR	CM	R