THE MARILIS HILL
RESORT HOTEL & SPA

COVID-19 HİJYEN UYGULAMALARI

**Hygiene and Covid 19 Practices**

Dear Guests, your health is very important to us.

We have made arrangements in accordance with all circulars, rules and regulations for guests to enjoy an even cleaner and safer stay from check-in to check-out.

- The service tools used by our personnel are disinfected before and after each service.
- Our personnel wear protective masks at all service stations and social distancing legal measures are applied with seating arrangements.
- Temperature measurements are taken at entrance to our complex of our personnel and the personnel whose results are not suitable are directed to the health institution by taking the necessary precautions.
- Uniforms of all our personnel are washed under suitable conditions.
- Our personnel use personal protective gear at the time of work and maintain social distance.
- All areas of our hotel are periodically cleaned and disinfected.
- All our staffs are trained on cleaning, general hygiene and personal hygiene.
- Surfaces with constant hand contact are disinfected.
- There are disinfectants at all points accessible to our guests.
- To protect guests' health, temperature measurements are taken of all guests at the entrance to the hotel.
- Social distance ranges are defined in all areas and all safety measures are taken.
- Our floor attendants use disposable gloves and masks for each room cleaning. The gloves and masks are changed and disposed off after each room clean.
- All cleaning equipment used in room cleaning is designed and used for single use to prevent the risk of contamination.
- Effective chemicals and disinfectants are used in room cleaning. All surfaces that our guests are in contact with in the rooms such as, door handles, telephone, TV control, air conditioning control, shower heads, batteries, lighting switches, water heaters and mini-bars are disinfected.
- Due to Covid 19 legal measures, all-inclusive system at our buffets and all meals at our kiosks are served by our waiters.
- Disposable products are offered to you at the tables in the food and beverage areas.
- Service equipment's are washed at high temperatures in dishwashers.
- Mini club areas, used toys and entertainment equipment are constantly disinfected.
- We carry out our disinfection and cleaning processes in our pools within the limits of the framework imposed by the Ministry of Health.
- Animation entertainments have been prepared in accordance with social distance rules.

Together by complying with the official circular and rules on Covid 19 practices, we wish you a happy and healthy holiday!